

CHOOSE A PAYMENT PLAN THAT'S RIGHT FOR YOU

When you set up your payment profile in

My Student Account, you can select a payment plan option* that best fits your needs. Your options include:

- **No Plan** – You pay your account balance in full at the time it is due
- **Standard Plan** – You pay your bill in two payments per session (four payments per semester)
- **Deferred Plan or Direct Bill Plan** – Options available if your employer or an agency pays your tuition

You can self-enroll in the Standard Plan online. To enroll in the Deferred or Direct Bill Plan, contact your student finance representative.

*If you sign up for a payment plan between the second and fourth day of the term, your payment plan will appear on your first billing statement. You can sign up for a plan up to 29 days into a term, but your first billing statement will reflect the full amount due, not the amount you agree to pay in your plan.



NEED HELP CHOOSING A PLAN? WE'RE HERE TO HELP.

Contact your student finance representative with any questions you may have regarding your online payment plan options. They can help you decide on a plan that's right for you.



CHAMBERLAIN College of Nursing

National Management Offices
3005 Highland Parkway
Downers Grove, IL 60515
Toll-free: 888.556.8CCN (8226)
Fax: 866.786.9389

Comprehensive consumer information is available at chamberlain.edu/studentconsumerinfo.

FOR ARLINGTON CAMPUS STUDENTS:

Chamberlain College of Nursing is certified to operate by the State Council of Higher Education for Virginia, 101 N. 14th Street, 10th floor, James Monroe Building, Richmond VA 23219, 804.225.2600. Chamberlain College of Nursing is approved to operate by the Virginia Board of Nursing Perimeter Center, 9960 Mayland Drive, Suite 300, Henrico VA 23233-1463, 804.367.4515.

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YOUR ONLINE ACCOUNT & STATEMENT



CHAMBERLAIN
College of Nursing
Extraordinary Care.
Extraordinary Nurses.

EASILY MANAGE YOUR ACCOUNT

In our fast-paced, sometimes hectic lives, convenient, readily accessible services can make all the difference. That's why we've designed your Chamberlain College of Nursing student online billing account so that you can log into your account at any time. With a single password, you can review your purchases and payments, access your payment history and manage your personal profile. Plus, you can choose from several electronic payment methods and plans, and you can be confident your financial information remains confidential and secure.

EASY AND CONVENIENT: FOUR WAYS TO PAY YOUR BILL

1. Online: With just a few clicks

Your online student billing account gives you the flexibility to make electronic payments by debiting your checking or savings account or by using a credit card.

Simply go to **My Student Account** and follow these four steps in the **Make a Payment** section to complete your payment transaction:

- **Specify your payment amount**
- **Select a payment method***
- **Confirm payment information**
- **Receive payment confirmation**

*The online bill payment system allows you to store and add multiple payment methods or set up a new electronic check and credit card to make a payment.

2. By Phone: Contact your student finance representative

3. In Person: Bring your student ID and remittance slip to your student finance representative

4. By Mail: Mail a check and include your remittance slip

YOUR ENHANCED BILLING STATEMENT

At a glance, you can find:

- Your current account balance and due date
- Recent purchases and payments
- How to make a payment
- Your 12-month payment history
- How to sign up for available payment plans
- Your account authorizations

Each month, you'll be sent an email notification that your new billing statement is available online.

NOTE: You will receive only an electronic billing (eBills) statement, unless you opt out of electronic billing.

To opt out of eBills, change your account authorization information on the My Student Account section of your Student Portal. Even if you receive paper statements or choose a payment method other than electronic, you will always be able to view your account information online.

CAN'T FIND WHAT YOU'RE LOOKING FOR? WE'RE HERE TO HELP

Contact your Chamberlain student finance representative for help with any questions you might have regarding your student online billing account.

For more information, tips and answers to frequently asked questions, visit: help.chamberlain.edu.

A Statement Summary gives you a quick look at your current account information, including the amount due, statement date and payment due date.

B Address Information displays your current billing address as listed in your personal profile in your online student account.

C Billing Messages provide information about payment processing, available online payment services, your financial aid and payment plan.

D Account Activity details charges and payments to your account since your last statement as well as your account balance. If you receive financial aid or use a payment plan, your account balance may differ from your amount due.

E Anticipated Financial Aid lists your expected financial aid payments (if applicable). Financial aid already applied to your account appears in Section D as a payment. If you do not receive financial aid, your total in Section E will be \$0.00.

AMOUNT DUE: \$7,920.00
STATEMENT DATE: 05/19/2011
STUDENT ID: D00000000
DUE DATE: 05/31/2011

PLEASE NOTE: This is your Monthly Billing Statement listing only the Charges and Credits on your account since the closing date of your last statement. These transactions are listed in chronological order, regardless of term. If you wish to see an Invoice listing the Charges and Credits for a specific term, a Term-Based Invoice is available upon request.

Any enrollment changes or payments processed on, or after, the statement date could result in balance changes. These changes can be viewed at <http://my.chamberlain.edu> by clicking the "View My Bills" link and then, in the new browser window, by clicking on the "View Current Activity" button. A real-time view of all account activity is available by clicking on the "My Account" tab, and then, on the "Account Activity" link. Please call us at (314) 991-6200 with any questions or concerns regarding your bill.

You have been awarded financial aid. You may view this financial aid under the "Anticipated Financial Aid" section of your bill. These ANTICIPATED amounts will be replaced by ACTUAL disbursements once final eligibility is determined. Funds are received. Estimated aid will no longer be presented on your bill after 06/26/2011. This does not necessarily mean that you are no longer eligible for this aid, simply that we will no longer present it to you on your bill. It is your responsibility to ensure that all required financial aid documents have been submitted and completed in a timely manner to ensure that you receive your actual aid disbursements. Any portion of financial aid that is not posted to your account by the date indicated above will affect your due amount.

Your monthly due amount has been adjusted as we anticipate that you are receiving outside funds for the term or you have requested to defer a portion of your outstanding balance to the next term. You may view this adjustment under the "Anticipated Financial Aid" section of your bill. This adjustment has been used in calculating your monthly payment amount. This adjustment will expire at the end of the term and if an adjustment was made in anticipation of an outside payment source, any portion of the adjustment not actually received by the end of the term will become immediately due. If you deferred a portion of this term's balance into the next term, the amount will be included in your next term's installment plan.

You are currently enrolled in an installment plan. It is your responsibility to ensure that all payments are received by the due date of each installment. You can view the installment plan amounts and due dates on the "Future Installment Amounts Due" section of your bill. This information can also be viewed at <http://my.chamberlain.edu> by clicking on the "Manage My Installment Plans" link, and then, in the new browser window, by clicking on the Payments Menu and then on the Payment Plans Menu.

TERM	DATE	DESCRIPTION	CHARGES	CREDITS			
Previous Account Balance			\$6,240.00				
Charges Since Last Statement							
SPR 2011	05/01/2011	Chamberlain Undergrad Tuition	6,000.00				
SPR 2011	05/01/2011	Books and Supplies	200.00				
SPR 2011	05/01/2011	Student Service Charge	40.00				
Payments Since Last Statement							
SPR 2011	05/19/2011	Payment By Check		1,000.00			
Account Balance			\$11,480.00				
Anticipated Financial Aid							
SPR 2011	05/19/2011	Direct Subsidized Stafford		1,000.00			
SPR 2011	05/19/2011	Direct Bill Adjustment		1,000.00			
Total Anticipated Financial Aid			\$2,000.00				
Future Installment Amounts Due							
SPR 2011	06/30/2011	Payment Plan Amount Due		1,560.00			
Total Future Installment Amounts Due			\$1,560.00				
Previous Account Balance	Charges Since Last Statement +	Payments Since Last Statement -	Account Balance =	Anticipated Financial Aid -	Anticipated Balance =	Future Installment Amounts Due -	Payment Due/ Credit =
\$6,240.00	\$6,240.00	\$1,000.00	\$11,480.00	\$2,000.00	\$9,480.00	\$1,560.00	\$7,920.00

For your convenience, you may pay your bill online by using a major credit card or your checking/savings account. Log-in to your student portal at <http://my.chamberlain.edu>, click on the "Make a Payment" link and then, in the new browser window, by clicking on the "Make a Payment" button and follow the provided instructions. You can also make a payment with your campus cashier or over the phone, by contacting your Student Finance Consultant.

To update your mailing or email address, log-in to your student portal and click the "View/Update Addresses" link, or the "View/Update Email Addresses" link. Both links are located under the "Personal Information" channel.

TO AVOID A HOLD ON YOUR REGISTRATION AND TRANSCRIPT, YOUR PAYMENT MUST BE RECEIVED IN FULL BY THE INDICATED DUE DATE. Please report any disputes about this statement in writing to DeVry, Inc., Student Account Center - Disputes, 814 Commerce Dr., Oakbrook, IL 60523. Your dispute must be received no more than 60 days after your statement date. You can telephone us, but doing so will not preserve your rights.

In your letter, provide the following information:

- Your name and account number
- The dollar amount of the suspected error
- Describe the error and explain, in detail, why you believe there is an error.
- If you need more information, please contact your Student Finance Consultant.

You are responsible for all payments that are not in question. To maintain your account in good standing, please pay the portion of this bill that is not being disputed.

PAY YOUR BILL ONLINE OR DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT

STUDENT INFORMATION	STUDENT ID	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
John Doe 123 Main Street Springfield, IL 62107	D00000000	05/31/2011	\$7920.00	

Enclose a Check - Make check payable to DeVry, Inc.
 * Write your Student ID on your check to ensure your account is credited properly.
 * Pay over the phone by contacting your Student Finance Consultant.
 * Log-in to your student portal to pay online. See the end of the statement for additional information.

Mail To:
 Chamberlain College of Nursing
 75 Remittance Drive, Suite 1782
 Chicago, IL 60675-1782

00000000 John Doe

F Future Installments itemizes your upcoming payment plan installments and due dates. If you are not enrolled in a payment plan, your total will be \$0.00.

G Accounts Summary summarizes your current billing activity, including:

- Prior balance
- Current charges and payments
- Current balance
- Financial aid that has not yet been disbursed
- Remaining balance after subtracting anticipated financial aid
- Current installment amounts due
- Total amount currently due or credited to your account

H Payment Message and Billing Rights

- Payment options
- How to update your personal information
- Directions to dispute billing errors

I Remittance Slip reflects the same information on your billing statement. Print out and include your remittance slip with any payments submitted by mail. When your check is processed, you'll see the credit on your billing account.